

**Bid384: Questions and Answers**

Questions	Answers
<p>We noted that you have mentioned the following policies and related regulations would you please describe it in detail:</p> <p>Bid 384 rfp, page 11 : Compliance to regulation with the handling of customer data (POPI Act) Protection of Personal Information Act.</p> <p>05 volume_3 page 2: Compliance with DoE Information Security Policies and with South Africa security legislation and regulations</p> <p>Compliance with DoE and South African data protection policies, legislation and regulations (POPI).</p>	<p>These are public documents and can be accessed freely.</p>
<p>We noted that you mentioned there is need for bi-directional communication between master MDMS and other MDMSs, can you please advise what specific data or command will required for the master MDMS to talk with the MDMS in municipalities?</p> <p>05 volume_3 page 3: Does the master MDMS support the bi-directional communication with other MDMSs?</p>	<p>Service providers should provide possible options.</p>
<p>Please describe what system should this master MDMS inter-operate with? Can you provide the document which can clearly describe the interfaces' format, definition, etc. What is the way to do inter-operation, is it web-server or something else? Inter-operability need the effort from both side from the master MDMS and also the MDMS in municipalities, will DoE take the responsibly?</p>	<p>The Service Provider should advice on this. This one of the reasons that we have issued the tender. Yes, DoE working with municipalities will be able to deal with the inter-operability.</p>
<p>Is there any data center in DOE to accommodate for the equipment? Will DOE provide IT equipment or the bid?</p>	<p>Your quote should include hardware where you deem necessary. It is best to submit a quote with and without hardware.</p>
<p>Can you please explain the formula to calculate the generate energy performance indicators and greenhouse gas emissions levels? It will have the impact for system design to achieve the goal.</p>	<p>We can provide the municipal EEDSM M&amp;E and other M&amp;E formulas.</p>
<p>What are the number of meter points that will be measured?</p>	<p>Minimum number of meter points = 10,000</p>
<p>The tender calls for multiple HES/MDM integration to the master MDM, but no quantities are provided.</p>	<p>The master MDM should be able to integrate a number of HES/MDM from provinces, DPW 11 regional offices, and more than 250 municipalities. As a result, about 300 HES/MDM are then targeted to be integrated with the master MDM.</p>

This makes it difficult to provide accurate costing as we need to assume figures – can you give us a guide line to the number of meters and also number of HES/MDM integrations	About 300 are targeted although less than 10 of these exist at the moment?
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